

2020 Butterfly Pavilion Summer Camp COVID-19 FAQs

Will we be having camp?

Yes. We are still planning on having in-person summer camps at Butterfly Pavilion as planned this summer, but have made changes to our operations and capacity.

What extra precautions are you taking to ensure the health and safety of campers?

The health and safety of our campers and staff continues to be our top priority.

First and foremost, to reduce the potential for transmission of COVID 19 we have switched to a small group size camp model of 10 or less per room per the current state childcare licensing recommendation and will not allow groups to intermingle. In addition, children will stick with one set of dedicated instructors throughout their time. Butterfly Pavilion is in frequent contact with the Jefferson County Public Health and is monitoring best practices being released by the American Camp Association. We will be following all public health guidelines for day care centers and camps, and taking extra precautions whenever possible. We have already drafted a COVID-19 health policy based on current guidelines and best practices. This policy includes detailed information related to: daily camper and staff health screenings that include temperature checks; what to do if a staff member or camper becomes sick; protocols for duration and frequency of hand washing; protocols for cleaning and sanitizing surfaces and supplies; protocols for snacks and lunch; and the availability and use of protective equipment. Because this is an evolving and dynamic situation, we will continue to update our COVID-19 health policy throughout the summer and a copy of the current policy based on the most up to date guidelines and best practices will be provided to parents one week prior to the start of their child/ren's camp.

Will they have contact with the general public?

Very little! Camps and other private programs will be the only persons that have access to Colorado Backyard and its play area, and this area will be thoroughly timed, monitored and sanitized to ensure safety. This includes the hallways bathrooms in COBY which will only be used by camps.

As for the rest of the exhibits, Butterfly Pavilion has made the decision to limit general entry to 20 guests at a time using staggered admission. We will time out our entry per day based on the needs of others in the building, and campers will still have access. We can not guarantee that they will see all exhibits every day, but will do our best to plan for the least attended times.

We will be doing much more outdoor exploration where social distancing can be a little easier. We are monitoring our outdoor spaces as well and scheduling them, so that no more than one group at a time will be present.

What are the main differences that I can expect?

- Check-in/drop-off: We will be maintaining social distancing from parents and families during drop off time, and you may be asked to wait in your car, take a walk on the trail and maintain social distance during this time.
- All will be required to wear a mask, and we will plan to make extra masks as a camp craft for children as well.
- We will not have many of the shared toys (like the bug box) as we have in the past.
- Campers in separate rooms will stay separate for the entire day, rather than coming together for breaks.
- Lunchtimes and snack times will have even stricter rules for distancing and handwashing.
- We intend to still maintain older campers 8-12 in Classroom B, and 5-7 year olds in Classroom A. This may change based on the numbers of the week, and may require siblings either to be together, or separate. If you have questions or concerns, you may email mcopan@butterflies.org.

What if I want to withdraw my child from camp?

Due to COVID-19, Butterfly Pavilion has updates its standard cancellation policy to include:

Butterfly Pavilion Cancellation: If we needs to cancel a camp prior to the start of a camp, families will receive a 100% refund. This includes any instances under which a COVID 19 related change in local, state, or federal regulations makes it impossible for Butterfly Pavilion to deliver camp. In the event that Butterfly Pavilion has to cancel a portion of a camp that has already started in accordance with Jefferson County Public Health guidelines due to a camper's suspected or actual COVID-19 illness, families will receive a 100% credit for the unused portion of the camp to be used through Summer 2021 or a 50% refund.

COVID-19 Health Cancellation: If a camper is diagnosed with COVID-19 or has any symptoms as defined within current Jefferson County Public Health guidelines pertaining to COVID-19 for day care centers or camps that require the camper not attend camp, families will receive a 100% credit for the unused portion of the camp to be used through Summer 2021 or a 50% refund. In all other instances, Butterfly Pavilion's standard cancellation policy remains in effect:

- Cancellations with at least 10 business days' notice will be charged a 10% processing fee, and remainder of cost will be refunded to customer.

- All cancellations and transfers must be made via e-mail to the Camp Director at least 10 business days before the date of the camp and will be charged a 10% processing fee, with the remainder of the cost refunded to the customer.
- Transfers may only be made into camps that still have availability.
- No refund is given for cancellation with less than 5 business days' notice. This includes absence due to illness.
- A full refund will be given to the customer if the Butterfly Pavilion cancels a camp for any reason.

Who are the camp staff? Are they trained to deal with this?

All of our camp staff are returners, and are highly trained educators that will be taking the utmost precautions. If you wish to see who you're working with - click here for their bios and information.

Do you think your small group size camps will sell out? Should I register now, or is it ok to wait a few weeks?

With these small sizes, many of our programs are already at capacity, so do not wait. If you have questions, or are on the fence, please contact mcopan@butterflies.org.

What happens if stay at home orders are extended? The small group size program model as designed is allowed to operate as an essential service under the current Colorado stay at home order. We specifically designed the new offerings to minimize the potential that we would have to cancel programs once we enter the summer season. In the event that the local, state, or federal government implement any future orders that would require Butterfly Pavilion to cancel camp, we will provide a 100% refund to families.

My family has been impacted by COVID-19 financially. Will you still offer scholarships?

We will be able to provide an extended payment plan as an alternative to scholarships for the rest of this summer camp season. To set this up, please email Marissa at mcopan@butterflies.org.